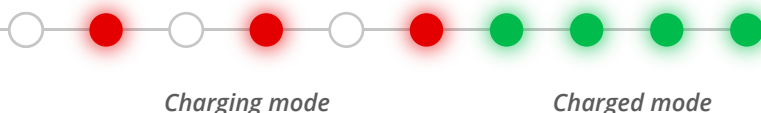


Troubleshooting Your **Myzone Belt**



1. Make sure the module is charged (MZ-3 belt) - Blinking **red** light means it's charging; solid **green** means it's fully charged.

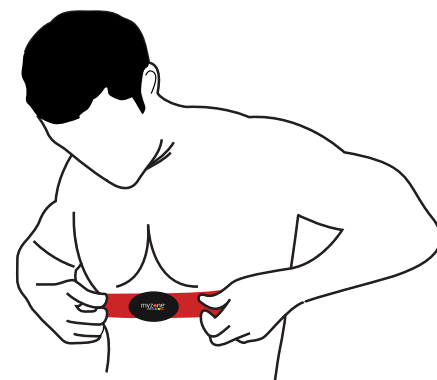


2. Wet the black sensors on the inside of the red strap and be sure they are making direct skin contact.



3. Make sure the red strap is fit snug and not loose on the body.

4. Try rotating the strap so that the module is positioned a bit to the left or even on the back. Sometimes not everyone's sweet spot is in the middle on their sternum.



5. Try the module on a different red strap (one that works or a new one from club's inventory) or try the belt on someone else. Doing this allows you to determine which component of the belt is faulty – the module or red strap.

If the above does not work, please contact support by submitting a case ticket at <https://myzonesupport.zendesk.com> and let a representative know which steps you've tried above. They'll be able to provide additional steps or set you up with a warranty swap out if the product is still under warranty.



WARRANTY PERIODS

- **Module** – 12 months
- **Strap** – 3 months
- **Charger (MZ-3 only)** – 12 months