

Dear YMCA Family,

Thank you for choosing the Glastonbury Family YMCA for your before and/or after school enrichment needs. We are excited to welcome you and your family to our program and look forward to a great year and beyond!

The Y's focus is on youth development, healthy living, and social responsibility. At the YMCA of Greater Hartford our child development programs aim to nurture young people by providing a safe place to learn foundational skills, develop healthy, trusting relationships, and build self-confidence.

Our early childhood and before and after school programs follow the State of Connecticut requirements and regulations for child care programs. In addition to meeting the state's expectations, we also collaborate with many local and state organizations to offer the highest quality experiences for your child.

Please review this registration packet carefully. Complete and accurate information helps us to provide the best possible care for your child throughout the year and in the event of an emergency. If you have questions or need any additional information now or throughout the year, please feel free to call or to email me.

Sincerely,

Sarah Ralston

Regional Child Development Director

Here is some information that we hope you find helpful about your child's new program:

Sarah Ralston Regional Child Development Director 860-633-6548 ext. 17

860-633-6548 ext. 17 Sarah.Ralston@ghymca.org

Juanita Dutton
Business Manager
860-633-6548 ext. 12
Juanita.dutton@qhymca.orq

Tax ID #: 06-0881325

#### **MONTHLY RATES:**

**Before School:** 

3 Days: \$175.00

5 Days: \$271.00

After School:

3 Days: \$283.00

5 Days: \$438.00

#### Sibling Discounts

Families with more than one child enrolled in a YMCA School Aged Childcare program are given a 5% discount on the lower program (for the 2<sup>nd</sup> and each additional child). Please call for rates.



# Glastonbury Family YMCA School Age Programs & Locations

School Aged Child Development Programs are located in the Glastonbury Public Schools. All before school programs open at 7:00 AM. All after school programs close at 6:00 PM.

YMCA Buttonball School 376 Buttonball Lane Glastonbury, CT 06033 (860) 659-8625 Buttonball@qhymca.org

YMCA Gideon Welles School 1029 Neipsic Road Glastonbury, CT 06033 (860)657-2589

GideonWelles@ghymca.org

YMCA Hebron Ave. School 1323 Hebron Avenue Glastonbury, CT 06033 (860) 541-1812

HebronAve@ghymca.org

YMCA Hopewell School 1068 Chestnut Hill Road Glastonbury, CT 06033 (860) 471-1152

Hopewell@ghymca.org

YMCA Naubuc School 82 Griswold Street Glastonbury, CT 06033 (860) 633-5509

Naubuc@ghymca.org

YMCA Nayaug School 222 Old Maids Lane Glastonbury, CT 06033 (860) 659-6228

Nayaug@ghymca.org

#### Reminders:

- If your child will not be attending the program on a day they are scheduled to or any changes to their schedule are made, please be sure to email the site email address.
- A structured and focused homework time is provided for children each day after school, however we do not have the capacity to check each child's homework each day. Please be sure you talk to your head teachers with any questions or concerns.
- A morning snack is provided in our before school programs and an afternoon snack in our after school programs.
- Vacation Day and Snow Day paperwork will be sent to all families via email at least 2 weeks in advance. Please be sure your email is up to date with us!
- If your child needs medication, the medication CANNOT be checked in on-site.
   It must be brought into the office location prior to your child starting with us.
- We do take children early on days of early dismissals and stay open until 6 PM as normal. In the event of delayed openings, our programs follow the same delay.
- The more information you share with us, the more we will be able to help your child succeed with us and outside of our care!
   Please be sure you are discussing anything with us that is important for your family.



### **CHILD/FAMILY INFORMATION**

Child's Name		MaleFemale	D.O.B.	Age
Home Address		Town/City		Zip
Home Phone				
	ent/guardian listed should we contact	: first?		
Parent/Guardian Name		Parent/Guardian Name		
Parent/Guardian D.O.B.		Parent/Guardian D.O.B.		
Address		Address		
	StateZip	Town/City	State	Zip
Home Phone	Work	Home Phone	Work	
Cell Phone		Cell Phone		
Place of Work				
Business Address		Business Address		
Email Address		Email Address		
EMERGENCY INFORMATION In case of emergency, and		child, legal proof is required.  uardians listed above, the follow	ring individuals have peri	mission to make decisions
Name:		Rela	tionship to child	
Home Phone		Cell		
Address:				
Name: Home Phone Address:		Rela Cell	·	
- ,	be released from the YMCA program to the furnish Photo Idei	ntification before releasing my c	hild.	, , , ,
Name	Name		Name	
Address	Address		Address	
Home Phone	Home Phone		Home Phone	
	Work Phone			
<u>-</u>	Relationship_			
Special Orders for picking up ch	ild (Please enclose legal documents if	specified people are named).		
	FORMATION (please check all tha		Start Date:	/ /
			·	
Before School:	MondayTu	esdayWednesda	yThurs	sdayFriday
After School:	MondayTu	esdayWednesda	yThurs	sdayFriday
2019-20 School Year	Changes Made: (For Office Use Only)			3
Glastonbury Family YMCA				
95 Oakwood Dr. Glastonbury	, CT 06033			_





#### **BILLING PARTY INFORMATION**

Billing Name		Child's Name	
Address		Town	StateZip
Home Phone	Work Phone	Place of Work	
HEALTH INCOR	MATION Indicate "vos" where it applies and	avalais as sassassav	
Asthma:	MATION - Indicate "yes" where it applies and Convulsions:	Emotional:	ALLERGIES
Diabetes:	Hearing:		Hay Fever:
Special Die		Psychological:	Poison Ivy:
<u> </u>		Learning Disability: ADD/ADHD:	-
Physical:	Illness:		Insect:
Restraints:	Injury:	Operations:	Medication:
Other:			Food:
Diamental and	1.1.1 f . h		
	details of above "yes" answers		
-	or emotional note:		
		· · · · · · · · · · · · · · · · · · ·	Med:
=	d by any hospitalization/medical care policy?		erred Hospital
	nce Company		
			StateZip
-			
	ian		
	t		
	received through school or other agency:		
	DIAN AGREEMENT		
I understand:			
	egistration or deposit fee is non-refundable,		purposes only.
	anges in my child's schedule of care must be	_	
	MCA requires 2 weeks' notice for termination		
4. The Y	MCA assumes responsibility for my child's we	ll-being during the hours of operation i	n which my child attends the program.
5. Iamr	esponsible for the cost of all medical treatme	ent and care.	
6. The in	formation on this form is complete and accu	rate. I have provided the YMCA with all	of the necessary information to properly care for
my chi	ild's needs.		
7. I must	notify the YMCA staff in writing immediately	of any changes to this form.	
8. <u>It is m</u>	y responsibility to notify the YMCA if my chi	d will be absent from the program by ca	alling (860)633-6548 or emailing as described.
9. YMCA	staff is not allowed to baby-sit or transport	•	• •
	I have read the YMCA Child (	Care Handbook and agree to these polic	ies and procedures.
<b>BY SIGNING E</b>	BELOW I AGREE TO THE FOLLOWING STA	TEMENTS:	(Please read carefully
<ul><li>I give</li></ul>	permission to the YMCA staff to administer I	First Aid in case of injury. In the event	my child needs immediate attention and I cannot
be cor	ntacted I give the YMCA staff permission to a	uthorize medical treatment for my child	l <b>.</b>
<ul><li>I give</li></ul>	the YMCA permission to transport my child f	or daily school schedule, in the event of	an emergency and for field trips. Prior written
notice	will be given for all field trips.		
<ul><li>As per</li></ul>	State Regulations, we must have a signed co	onsent for the children to participate in	activities outside of licensed child care space (i.e.
library	, another classroom in the event the school	needs the cafeteria) I give permission fo	or my child to participate in activities outside
-	, ed child care space under the supervision of $\mathfrak t$	= :	
			s brochures, ads, television/videos, YMCA website
	media, or newspaper releases. I will not be i		
	Parent/Guardian Signature		Date



#### Child Care Memorandum of Understanding: 2019-20 School Year

Child's Name School Site

- 1. Parents/Guardians are required to sign children in & out of program every day. This includes the time of drop off & pick up as well as a signature.
- 2. Each child must be able to fully participate in all activities. If they are ill and cannot fully participate, a parent/guardian will be contacted to pick them up within one hour's time.
- The YMCA promotes a safe environment for all children and staff. If a child acts inappropriately the behavior management policy lays out guidelines and the procedures that the YMCA will take to ensure the safety of the group.
- 4. The YMCA follows all State of CT guidelines when administering medications. Only certified staff may administer medication; collection of the appropriate forms signed by parents and physician is necessary and parents must provide medication in original, labeled container.
- 5. The YMCA must have accurate and up-to-date health and medical information for each child according to CT Department of Public Health regulations. Children may not participate in child care programs if health and medical forms are absent or expired. Medical Records expire after 2 years for school-age programs.
- 6. The first 30 days will be regarded as a trial period, in which case either party may terminate the contract without notice. After the first 30 days of enrollment, a two week written notice must be provided to the office when changing your child's schedule or withdrawing from the program.
- 7. Child Care payment is due monthly for the month of service. For example, payment for the month of October is due October 1st. All payments are due before the end of the first week of the month. A late fee of \$5.00 will be assessed each day a payment is late, starting with the 2nd week of the month. If your payment has not been received by the end of the 2nd week of the month, your child will not be permitted to attend care until an agreement has been made with the Business Manager. All payments must be made using an electronic draft or balance must be current by the 1st of the month. Flexible payment plans can be scheduled as needed.
- 8. Two-party payments are available upon request of the parent/quardian.
- 9. The YMCA agrees not to share information with non-regulatory outside agencies who have not been designated by the parent or guardian.
- 10. The YMCA is required to collect copies of all court orders & custody agreements regarding the child's limited access to the parents and/or quardians.
- 11. All YMCA School Age Child Development Programs follow the public school calendar of the town they serve. If the schools are closed to weather or vacations, the YMCA Child Development programs will also be closed. Delayed openings and early releases are determined by the schools administration. Please contact your YMCA branch for additional information.

I ha	ve read	and und	derstand	all policies	and proce	dures ind	·ludina bi	ut not l	imited to	the items	outlined	ahove
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Parent/Guardian Signature	Date



#### Child Guidance & Discipline Policy: 2019-20 School Year

Child's Name School Site

It is YMCA procedure to use positive techniques of guidance with all children. Staff will set appropriate expectations and will have guidelines and environments that will minimize the need for discipline. Staff will be aware that all children are different and respond to different disciplinary techniques. The best results are achieved when parents and staff work together. Therefore, staff will communicate any behavior issues to parents promptly and be available for discussion.

Staff will be responsible for managing child behavior using techniques based on developmentally appropriate practice, including positive guidance, redirection, and setting clear limits that encourage children to develop self-control, self-discipline, and positive self-esteem.

#### The following are YMCA policies of positive guidance and discipline techniques:

- 1. Staff will divert attention away from any activity that they disapprove of by substituting another toy/game or leading the child to another activity.
- 2. Staff will offer children choices of activities/games they can participate in.
- 3. Staff will set limits for children that are consistently enforced and are based on reasons children can understand.
- 4. Children will be given warnings when they have done something wrong. Warnings are necessary to allow children to know in advance what to expect, reduce resistance and ease transitions.
- 5. Staff will structure the environment in such a way to help reduce misbehavior and accidents.
- Staff will redirect behavior. It is necessary at times to move a child away from a behavior by suggesting an alternative acceptable behavior.
- 7. Staff will model appropriate behaviors for children.
- 8. Staff will be aware when a conflict between children arises. Staff will engage children in helping to solve the problem by analyzing the situation and all possible solutions, and working with the children to pick one they all agree as the best one.
- 9. Staff will separate children if they are having difficulty getting along.
- 10. Staff will remain objective when there is a problem with a child.
- 11. Staff will give children positive attention, and will engage children in behaving positively.
- 12. Staff will encourage children to behave positively and to continue to behave in appropriate ways.
- 13. Staff will explain the consequences of misbehavior to all children, and will continually remind students of the consequences.
- 14. No child will be physically restrained unless it is necessary to protect the health and safety of the child and others.
- 15. Site Directors and staff will discuss positive guidance techniques with parents, and will review these techniques as needed during the period of the child's enrollment.
- 16. The parent/guardian will be required to pick the child up from the child development program when a child's behavior is deemed unacceptable and/or is a safety risk to self or others. When the parent(s)/guardian(s) have been called more than two times during one week to pick up the child, and there has not been an improvement in their behavior, a meeting between the parent(s)/quardian(s), staff, and Program Director will be held to develop a Behavior Management Action Plan.
- 17. If a child's behavior is determined by the Program Director and Executive Director to be a danger to the child, to other children or to the staff in a program, parents/guardians will be required to withdraw the child from the program.
- 18. Staff will report actual or suspected child abuse or neglect, or imminent risk of serious harm of any child to the Department of Children and Families as mandated by section 17a-101 to section 17a-101e inclusive, of the Connecticut General Statutes. Connecticut General Statutes identifies professionals who, because their work involves regular contact with children, are mandated by law to report suspected child abuse and neglect. All YMCA employees are considered Mandated Reporters by the State of CT. Mandated Reporters are required to report abuse or neglect based on a reasonable cause to suspect, such as what is observed, what is told or said.

I have read, understood, and if questions discussed the Child Guidance and Discipline policies of the Glastonbury YMCA.

Parent/Guardian Signature Date



#### YMCA of GREATER HARTFORD

#### RELEASE and WAIVER OF LIABILITY and INDEMNITY and PHOTO/TALENT RELEASE AGREEMENT

IN CONSIDERATION of being permitted to utilize the facilities, services and programs of the YMCA for any purpose, including, but not limited to observation or use of facilities, or equipment, or participation in any off-site program affiliated with the YMCA, the undersigned, for himself or herself, or on behalf of a minor child under age 18, and for any personal representatives, heirs, and next of kin, hereby acknowledges, agrees and represents that he or she has, inspected and carefully considered, or will immediately upon entering and/or participating, inspect and carefully consider, such premises and facilities or the affiliated program. It is further warranted that such entry into the YMCA constitutes an acknowledgement that that the undersigned finds and accepts same as being safe and reasonably suited for the purpose of such observation, use, or participation.

IN FURTHER CONSIDERATION OF BEING PERMITTED TO ENTER THE YMCA FOR ANY PURPOSE INCLUDING, BUT NOT LIMITED TO OBSERVATION OR USE OF FACILITIES OR EQUIPMENT, OR PARTICIPATION IN ANY OFF-SITE PROGRAM AFFILIATED WITH THE YMCA, THE UNDERSIGNED HEREBY AGREES TO THE FOLLOWING ON HIS OR HER BEHALF AND/OR BEHALF OF HIS/HER CHILDREN OR GUESTS (herein referred to as "the undersigned"):

- 1. <u>MEMBER CONDUCT</u> I agree to abide by all rules and regulations of the YMCA of Metropolitan Hartford (hereafter "YMCA"), and I understand that failure to act in accordance with the rules may result in expulsion from the YMCA and cancellation of membership.
- 2. <u>INSURANCE</u> I understand that the YMCA does not provide any accident or health insurance for its members or participants and it is my responsibility to provide such coverage.
- 3. <u>PROPERTY LOSS</u> I understand that the YMCA is not responsible for personal property lost, damaged, or stolen while using YMCA facilities or participating in YMCA programs.
- 4. <u>ASSUME FULL RESPONSIBILITY</u> I hereby assume full responsibility for and risk of bodily injury, death, or property damage while in about or upon the premises of the YMCA and/or while using the premises, or any facilities or equipment thereon or participating in any program affiliated with the YMCA.
- 5. <u>PHOTO/TALENT RELEASE</u> I hereby irrevocably release, consent and allow the YMCA and its agents to use my photograph, likeness, voice, as it pertains to my participation with the YMCA, in any manner for promotional efforts without expectation of any reimbursement for its use. (My initials here revoke photo/talent release\_\_\_\_\_).
- 6. <u>RELEASEE, WAIVE, DISCHARGES</u> I hereby release, waive, discharge and covenant not to sue the YMCA, its directors, officers, employees, and agents (hereinafter referred to as "releasees") from all liability to the undersigned, his personal representatives, assigns, heirs, and next of kin for any loss or damages, and any claim or demands therefore on account of injury to the person or loss of property while the undersigned is in, upon, or about the premises or any facilities or equipment therein or participating in any program affiliated with the YMCA.
- 7. INDEMNIFY AND SAVE AND HOLD HARMLESS I hereby agree to indemnify and save and hold harmless the releasees from any loss, liability, damage or cost they may incur due to the presence of the undersigned in, upon or about the YMCA premises or in any way observing or using any facilities or equipment of the YMCA or participating in any program affiliated with the YMCA.
- 8. MEDICAL RELEASE I authorize the YMCA, as my agent, to give consent to medical treatment by a licensed physician or hospital when such treatment is deemed necessary by the physician, and I am unable to give such consent. I authorize a qualified YMCA staff member to administer CPR or first aid if necessary. I understand that it may be necessary for me to provide a release form from my physician regarding my current health status.
- 9. THE UNDERSIGNED further expressly agrees that the foregoing RELEASE, WAIVER AND INDEMNITY AGREEMENT is intended to be as broad and inclusive as is permitted by the law of the State of Connecticut and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding continue in full legal force and effect.
- 10.THE UNDERSIGNED HAS READ AND VOLUNTARILY SIGNS THE RELEASE AND WAIVER OF LIABILITY AND INDEMNITY AND PHOTO/TALENT RELEASE AGREEMENT, and further agrees that no oral representations, statement, or inducement apart from the foregoing written agreement have been made. I HAVE READ THIS RELEASE.

Date:	Printed Name of Participant
Printed Name of Par	rent/Guardian
Signature of Particip	pant or Parent/Guardian



#### Child Development Electronic Payment Form

## **TERMS AND CONDITIONS** It is my complete understanding that if I terminate my child's enrollment I must submit a letter in writing cancelling my Electronic Payment giving the YMCA two (2) weeks written notice prior to my child's withdrawal date. I understand that paying under the Electronic Payment method, I am subject to fee increases periodically by the Board of Directors and the YMCA may adjust the monthly rate applicable to my child's enrollment category. I will be notified 30 days in advance of any increases. I understand that the monthly debit to my account is a continual draft for ten (10) months equal to the school calendar for School Aged or (12) calendar months for Infant/Toddler/Preschool. Should any pre-authorized electronic payment not be honored by my financial institution when received, I agree that the payment is to be made by me in the amount of said payment, and I agree that I am responsible for that payment plus a service charge (contact your branch for current fees). This service charge does not include possible fees imposed by my financial institution. I understand that if two electronic payments are rejected my child's enrollment will be terminated. I, the undersigned, have read and agree to the above Terms and Conditions. Parent/Guardian Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_ **ELECTRONIC FUNDS TRANSFER (EFT) OR CREDIT CARD AUTHORIZATION** I authorize the YMCA of Greater Hartford to debit my account as indicated below on a monthly basis. Should any preauthorized EFT or Credit Card payment not be honored by my financial institution at the time of the draft, I understand and agree to the YMCA re-submitting, at their discretion, the request for payment. **EFT** Financial Institution Name & Address Name on Account (print) ☐ Checking Account ☐ Savings Account Routing Number (9 digits) \_\_\_\_\_\_ Account Number:\_\_\_\_ I agree the monthly payment amount debited will be \$\_\_\_\_\_ and will draft on the 1st day of each month. My first draft will begin on \_\_\_\_\_ (date) for □ 10 months □ 12 months. Authorized Signature \_\_\_\_\_ CREDIT/DEBIT CARD ☐ Visa ☐ MasterCard ☐ AMEX ☐ Discover Expiration Date\_\_\_\_\_\_ Card Type: Name on Card (print) \_\_\_\_\_\_Card Number: \_\_\_\_\_ I agree the monthly payment amount debited will be \$\_\_\_\_\_ and will draft on the 1<sup>st</sup> day of each month. My first draft will begin on \_\_\_\_\_ (date) for □ 10 months □ 12 months. Authorized Signature \_\_\_\_\_ Deposit Payment: Receipt #: Office Use Only: Form Entered By: \_\_\_\_\_ Date Entered: \_\_\_\_\_

System Account #:\_\_\_\_\_



#### Child Care Payment Agreement

Child Name School Site

- 1. I understand and accept that a non-refundable deposit of 25% is required to secure a spot in the program. If proper notice is not given in writing regarding withdrawal, I am responsible for accruing fees until the YMCA is notified as agreed.
- 2. Child Care payment is due monthly for the month of service. For example, payments for the month of October are due October 1st. All payments must be made using a recurring card payment, electronic draft OR balance must be current by the 1st of the month. Flexible payment plans can be scheduled as needed.
- 3. Collections/Late Fee Policy: A late fee of \$5.00 will be assessed each day a payment is late, starting on the Monday of the 2<sup>nd</sup> week of the month. If your payment has not been made by the end of the 2<sup>nd</sup> week of the month, your child will not be permitted to attend care until account is cleared by the office manager.
- 4. I understand fees are not discounted or prorated for shortened weeks due to holiday, days off or inclement weather. I understand and accept that monthly fees are always the same and will not be credited or reduced due to snow days, vacation days and inclement weather closings and those fees will not be increased due to half days, delayed openings, and early dismissals.
- 5. I understand and accept that if my child is absent, regardless of days absent, I will still pay the regular monthly fee.
- 6. I understand and accept that failure to pay required monthly fees will prevent my child from further participation in any YMCA program.
- 7. I understand that and accept that I must pay my monthly fee by Cash, Check, Credit Card, or Automatic Payment (ATS). I understand I have the option to have my monthly payments drafted directly from my Check or Savings Account or Credit or Debit Card. If I chose to do this, I will complete the Child Development ATS Authorization form and provide all necessary documentation including account numbers and/or a voided check.
- 8. I understand that and accept that YMCA Vacation Days and Snow Days that my child attends <u>are not</u> included in my monthly fee and that they are considered separate programs that will need to be registered and paid for separately.
- 9. I understand that my child will not be allowed to participate in the program until such time that I have provided completed and up to date Registration forms, Child Guidance and Discipline Policy, updated physical signed by your physician, and Special Health Care plans as needed.
- 10. I understand and accept that failure to comply with these terms may results in my child being unable to participate in the YMCA Child Care program.
- 11. I understand and accept that the program will start at 7:00 AM (unless noted otherwise) and my child (ren) will not be able to be dropped off before this time and that if my child is picked up after 6:00 PM, I will be charged \$1 for every minute after 6:00 pm and that the late pick-up fee will be due within five (5) business days.

I understand and accept that failure to comply with these terms may result in my child being unable to participate in the YMCA Child Care program.

Parent/Guardian Signature	Date